

Story about circular economy and cooperation between YIT and Kiks

# Lessons learned from Goodrnt - a circular economy platform

Story about circular economy

# How people feel about about lending / renting goods

Perspectives as owner and renter







"Se että tultaisiin hakemaan ja tuotaisiin takaisin"

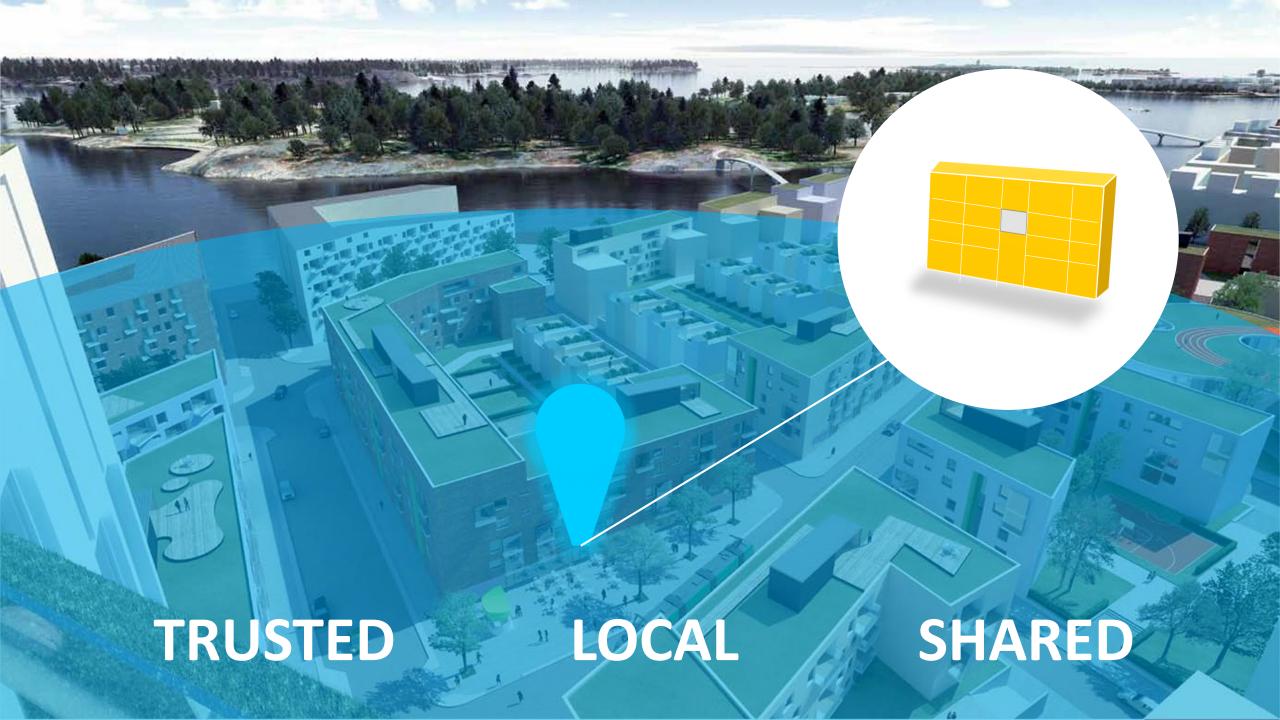
(**Eng**: That they would come get it and return)



"Ettei tarvitsisi säätää. Jos lähtee aikatauluvenkslaamiseen, niin tuntuu heti raskaalta."

(**Eng**: So you wouldn't have see the trouble. If you need to agree schedules, it immediately feels heavy)

Human research and customer insight are the keys



Every business is a bet against human behavior.

# Lessons learned from Fiksu arki program

Cooperation between YIT and Kiks

#### Goodrnt

Where were we at the beginning of the program?



How the program actually helped?



## Key success factors



Openness



#### Co-creation

It's not like small ones do the work while big ones watch



Ambition



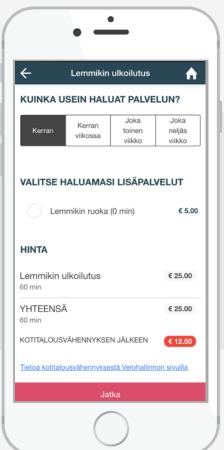
## Results

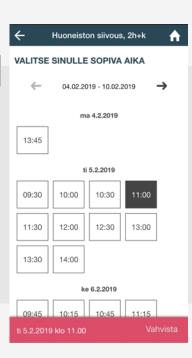
#### Simple and convenient way to schedule

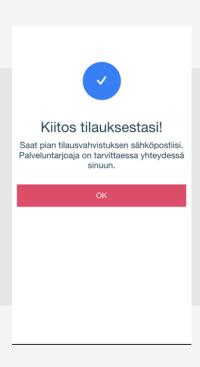








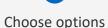












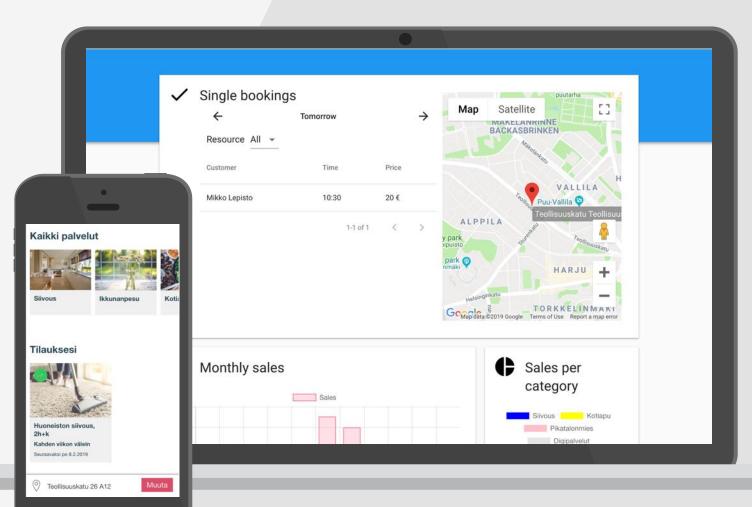




#### ... and manage offering with your local teams

Serve customers whenever and wherever. Use local teams and minimize resource wastage

And focus on doing what you love.



### The future

### kiks

Create your own service marketplace





PALMU

Thank you

SITRA