# Augmented Intelligence for Streamlining Business Process Management

By Katya Vladislavleva, PhD, PDEng, CEO DataStories Int. katya@datastories.com

MPD 2019

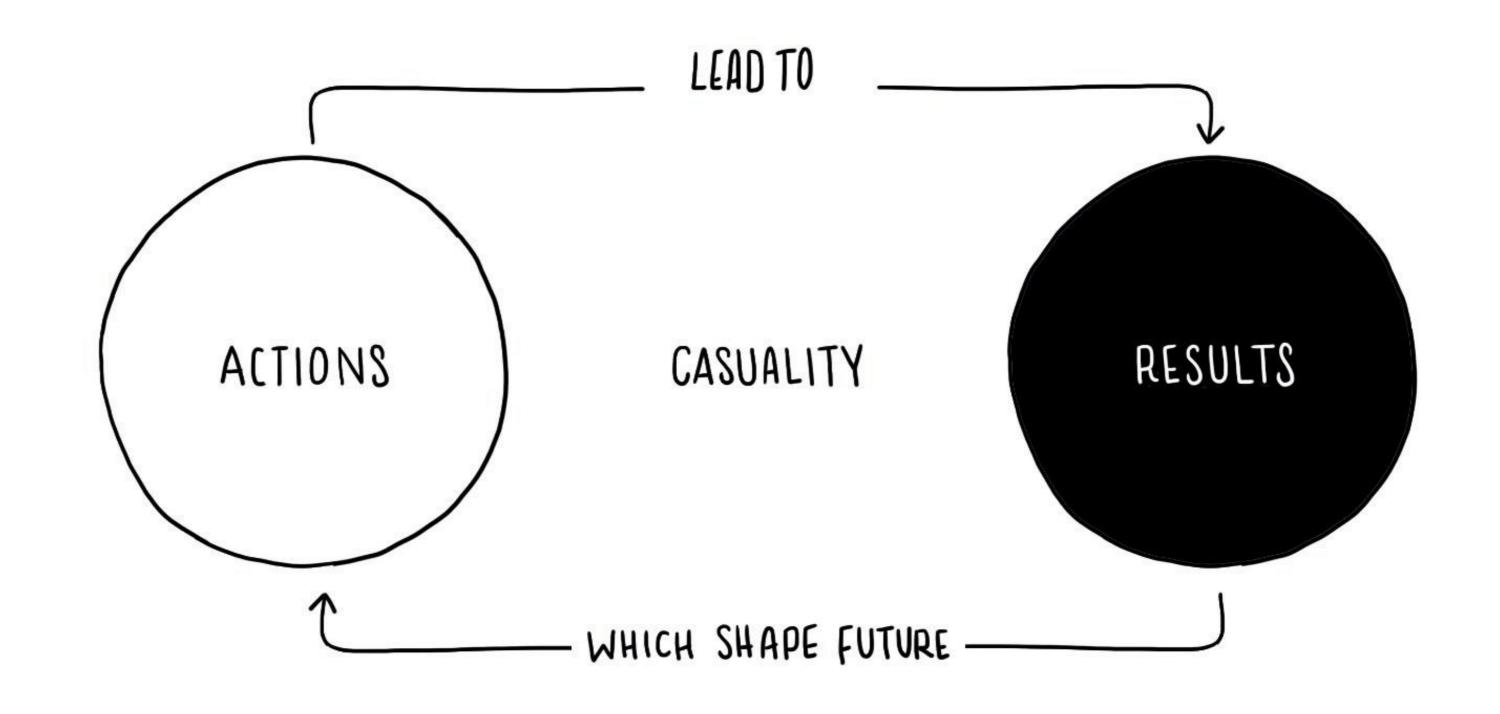


**Data Analytics Advanced Analytics Predictive Analytics Prescriptive Analytics Big Data** Machine Learning Data Science Artificial Intelligence (AI) Augmented Intelligence (AI)



### How do we achieve data-driven culture?

- 1. Limited time 2. Limited resources 3. Little to no chances to make mistakes
- 4. Little hope for instant gratification



Source: "Tools for system thinkers" by Leyla Acaroglu, 07/09/2017











### **ADDRESS UNCERTAINTY**





# If you can measure it, you can understand it.

Ratherine Neville

# If you can understand it, you can alter it.





## Alis the answer, But What is the question??





How is everything related to everything else?

Correlation of causation?

What impacts my key performance metrics?

How can I be sure?

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What should I change to achieve the targets?

How can I be sure?



Why is that? What are we missing?







### UNITED NATIONS DEVELOPMENT PROGRAMME Human Development Reports

Belize Benin

Bhutan

Botswana

Brunei Darussalam

Brazil

Bulgaria

Bolivia (Plurinational State of)

Bosnia and Herzegovina

Towards HDR 2019 2018 Statistical Update Data Country Profiles Blog News

### Data

**Reader's Guide** 

Human Development Index (HDI)

The 2018 Global Multidimensional Poverty Index (MPI)

Frequently Asked Questions (FAQs)

Calculating the Indices

2018 Annex Technical Notes

Understanding the data

Developing regions

Principles of international statistics

Sources of data used

Data Application Programming Interface (API)

Download 2018 Human Development Data Bank

**Download 2018 Statistical Annex** 

Table 1: Human Development Index and its components

Table 2: Trends in the Human Development Index, 1990-2017

Table 3: Inequality-adjusted Human Development Index

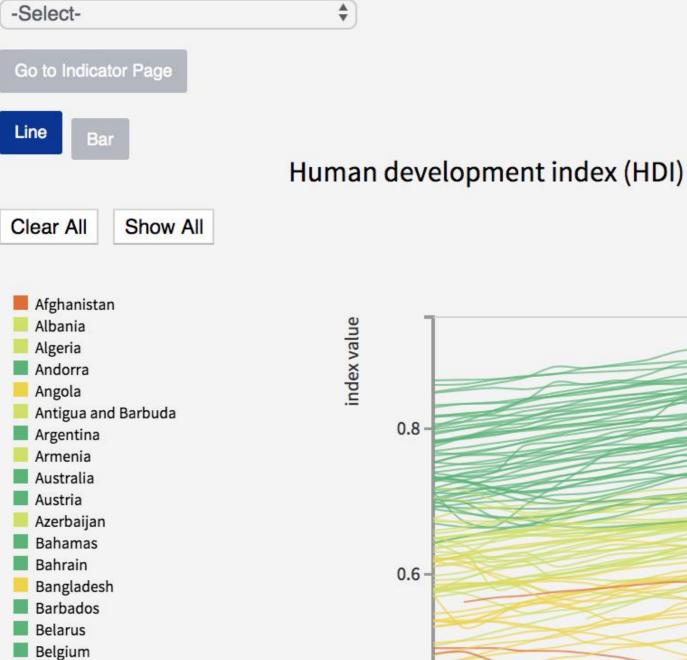
Table 4: Gender Development Index

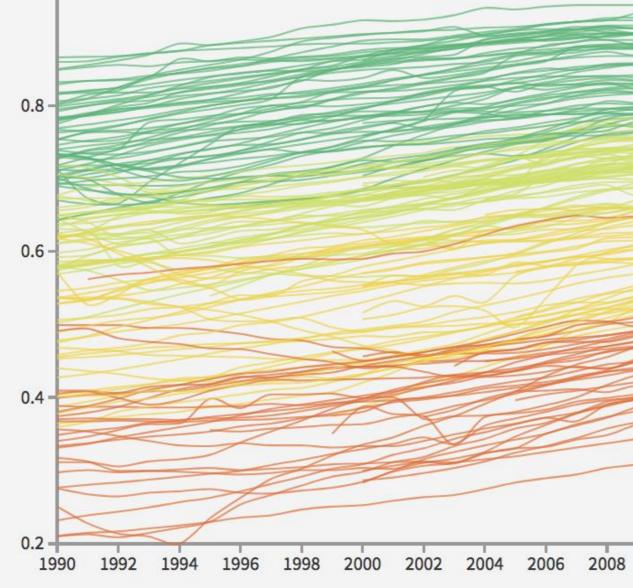
Table 5: Gender Inequality Index

Table 6: Multidimensional Poverty

### Human Development Data (1990-2017)

Select data by dimension, indicator, year and/or country to see a dynamic interactive visualization of the (represented as line for trends, or bar for single years) Dimension:



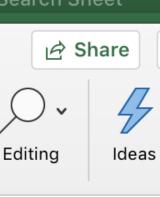


English

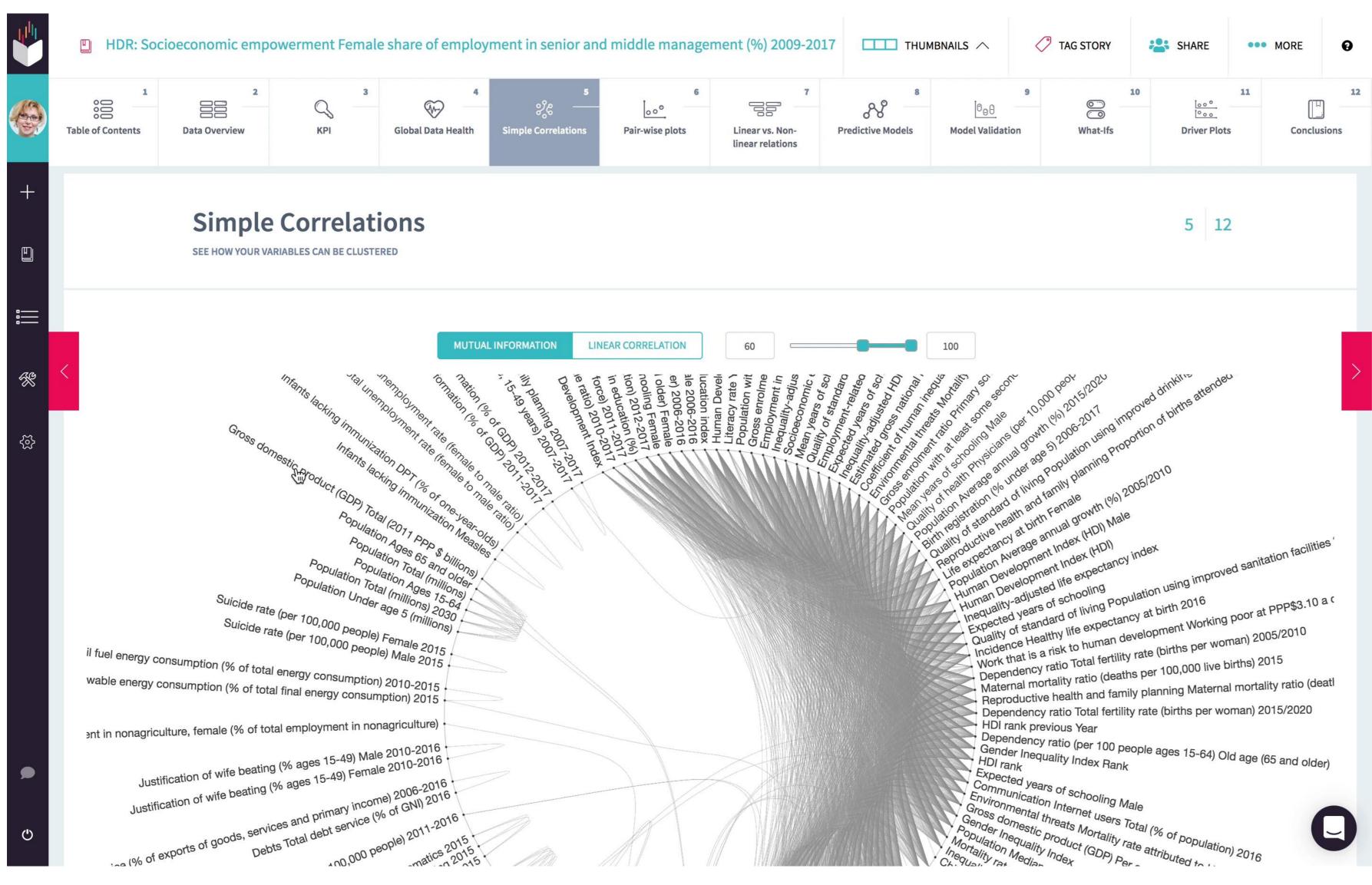
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|      | A1 $\stackrel{\bullet}{\checkmark}$ $\times$ $f_x$ Country |               |         |          |                        |                      |                             |                 |             |
|      |  | А             | В       | С        | D                      | E                    | F                           | G               | Н           |
|      | 1  | Country       | Year    | HDI rank | Human Development      | Life expectancy at b | Expected years of schooling | Mean years      | Gross natio |
|      | 2  | Norway        | 2017    | 1        | 0.95252202             | 82.328               | 17.85206                    | 12.56682        | 68012.4929  |
| e    | 3  | Switzerland   | 2017    | 2        | 0.94399757             | 83.473               | 16.20882                    | 13.408          | 57625.0697  |
|      | 4  | Australia     | 2017    | 3        | 0.938631285            | 83.068               | 22.92125                    | 12.85504        | 43560.0577  |
|      | 5  | Ireland       | 2017    | 4        | 0.938410059            | 81.643               | 19.61374                    |                 |             |
|      | 6  | Germany       | 2017    | 5        | 0.93604342             | 81.178               |                             |                 |             |
|      | 7  | Iceland       | 2017    | 6        | 0.934879252            | 82.912               |                             |                 |             |
|      | -  | Hong Kong, (  | 2017    | 7        | 0.932582914            | 84.097               | 16.32567                    |                 |             |
|      |  | Sweden        | 2017    | 7        | 0.932804549            | 82.625               | 17.63459695                 |                 |             |
|      |  | Singapore     | 2017    | 9        | 0.932041606            | 83.218               |                             |                 |             |
|      |  | Netherlands   | 2017    | 10       | 0.930638593            | 82.005               | 18.04483                    |                 |             |
|      |  | Denmark       | 2017    | 11       | 0.929474111            | 80.878               |                             |                 |             |
|      |  | Canada        | 2017    | 12       | 0.925952399            | 82.541               | 16.43739864                 |                 |             |
|      |  | United State  | 2017    | 13       | 0.923913589            | 79.541               |                             |                 |             |
|      | -  | United Kingd  |         | 13       | 0.921548922            | 81.717               |                             |                 |             |
|      |  | Finland       | 2017    | 14       | 0.919652775            | 81.496               |                             |                 |             |
|      |  |               |         |          |                        |                      |                             |                 |             |
|      |  | New Zealand   | 2017    | 16       | 0.916687629            | 82.038               |                             |                 |             |
|      |  | Belgium       | 2017    | 17       | 0.916066037            | 81.303               | 19.7624                     |                 |             |
|      |  | Liechtensteir | 2017    | 17       | 0.916082868            | 80.41                | 14.72093                    |                 |             |
| -    |  | Japan         | 2017    | 19       | 0.909152957            | 83.908               |                             |                 |             |
|      |  | Austria       | 2017    | 20       | 0.907755179            | 81.77                | 16.0812                     |                 |             |
|      |  | Luxembourg    | 2017    | 21       | 0.903938861            | 81.955               |                             |                 |             |
|      |  | Israel        | 2017    | 22       | 0.903244841            | 82.664               |                             |                 |             |
|      |  | Korea (Repul  | 2017    | 22       | 0.902561126            | 82.361               | 16.49749                    |                 |             |
| -    |  | France        | 2017    | 24       | 0.90080244             | 82.716               |                             |                 |             |
|      |  | Slovenia      | 2017    | 25       | 0.896223829            | 81.116               |                             |                 |             |
|      |  | Spain         | 2017    | 26       | 0.891020216            | 83.301               | 17.87704                    |                 |             |
|      |  | Czechia       | 2017    | 27       | 0.887561429            | 78.877               |                             |                 |             |
|      |  | Italy         | 2017    | 28       | 0.879769445            | 83.169               | 16.27219                    |                 |             |
|      |  | Malta         | 2017    | 29       | 0.878186795            | 81.012               |                             |                 |             |
|      |  | Estonia       | 2017    | 30       | 0.871042039            | 77.709               | 16.08842                    |                 |             |
|      |  | Greece        | 2017    | 31       | 0.869934067            | 81.41                | 17.25405                    |                 |             |
|      |  | Cyprus        | 2017    | 32       | 0.868784385            | 80.67                | 14.57015                    |                 |             |
|      | 34   | Poland        | 2017    | 33       | 0.865075041            | 77.77                | 16.4332                     | 12.29398        | 26150.4026  |
|      | 35   | United Arab   | 2017    | 34       | 0.86275666             | 77.412               | 13.64343                    | 10.78           | 67804.5585  |
| -    | 36   | Andorra       | 2017    | 35       | 0.857683594            | 81.663               | 13.52401627                 | 10.15545        | 47573.8701  |
|      | 37   | Lithuania     | 2017    | 35       | 0.858135145            | 74.768               | 16.10477                    | 12.96103        | 28313.5968  |
|      | 38   | Qatar         | 2017    | 37       | 0.855616448            | 78.331               | 13.36037                    | 9.80616         | 116817.978  |
|      | 39   | Slovakia      | 2017    | 38       | 0.855200237            | 76.977               | 14.96488                    | 12.4525103      | 29467.3228  |
| 2010 | 40   | Brunei Darus  | 2017    | 39       | 0.853266972            | 77.374               | 14.46502                    | 9.06            | 76427.2103  |
| 2010 | •  | ▶ al          | l_data  | +        |                        |                      |                             |                 |             |

👱 Download Data

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## How is everything related to everything else?



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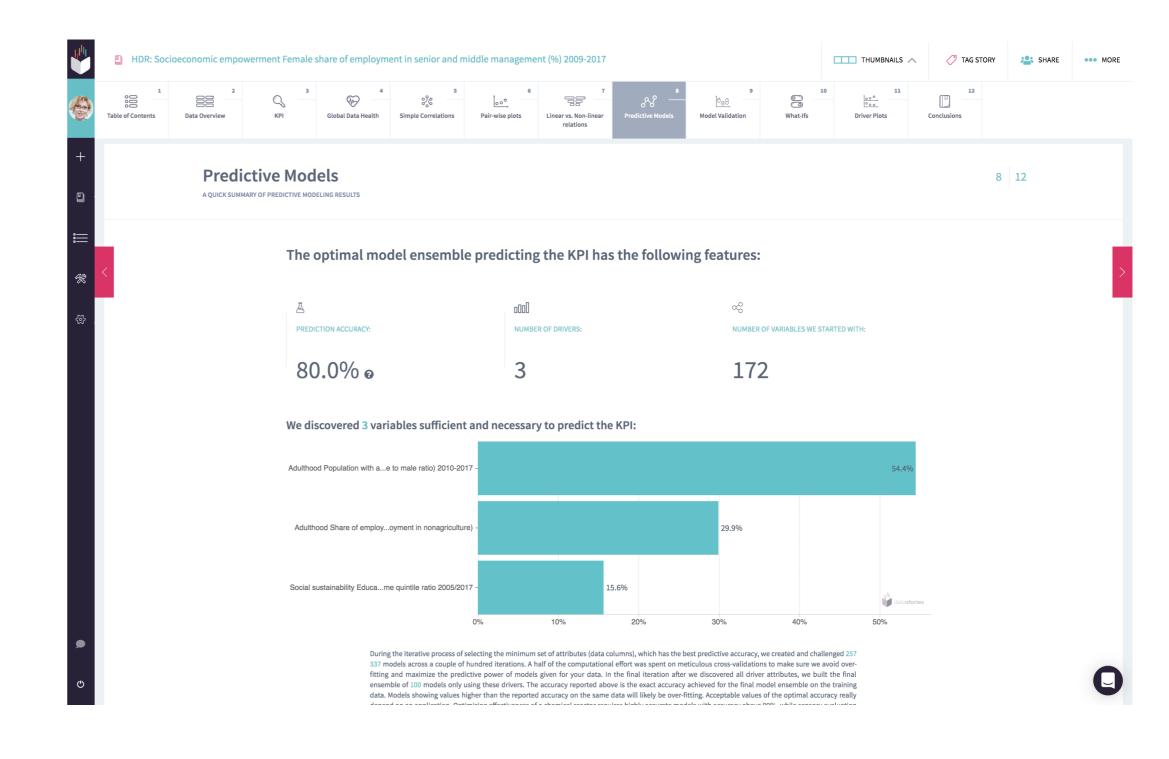




## What impacts my Key Performance Metric?

### **Socioeconomic Empowerment: Share of** women in senior and middle management %

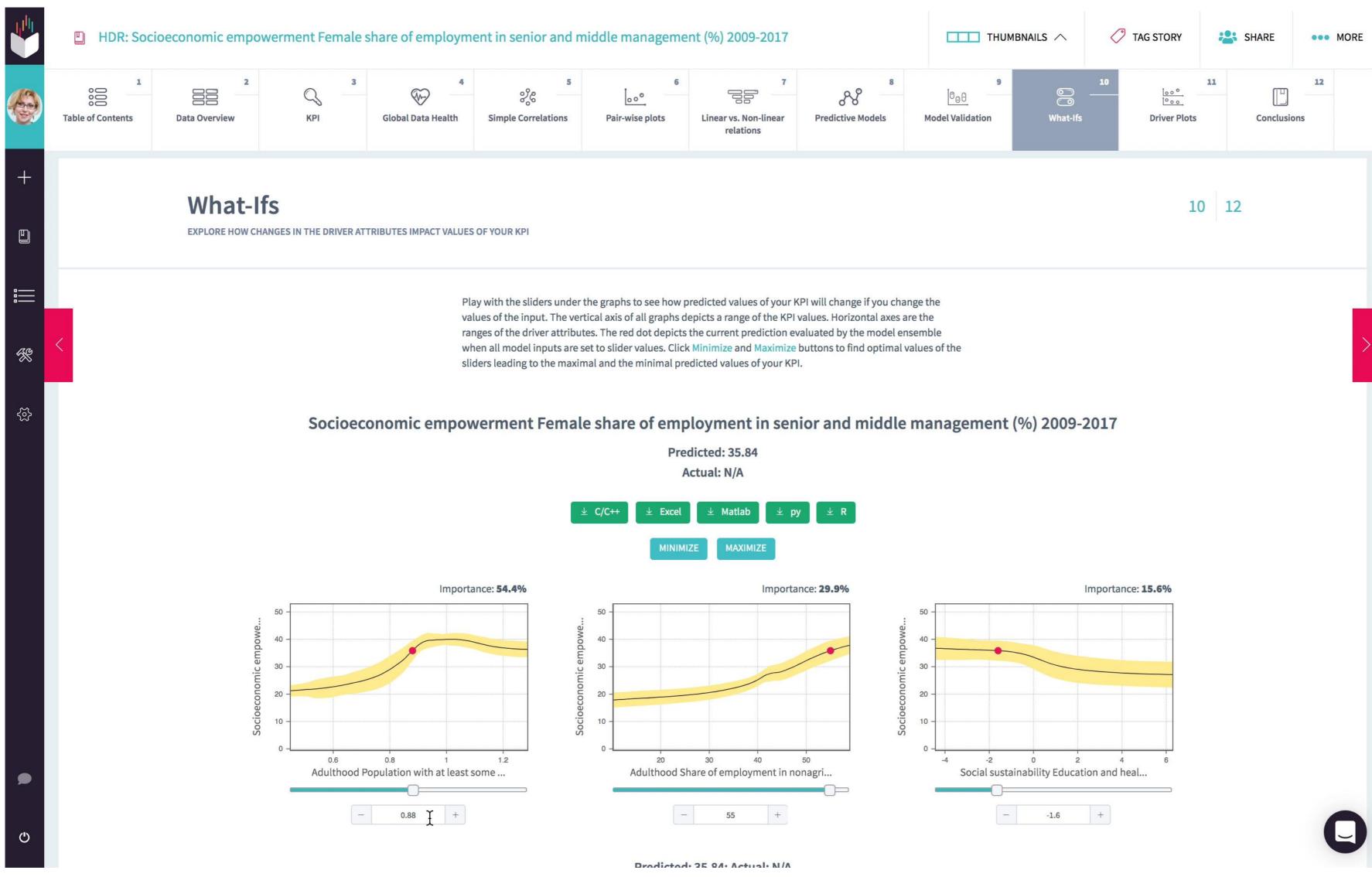
- 1. Adult population with at least some secondary education 2010-2017, Female to male ratio
- 2. Adult share of employment in nonagriculture, Female (% of total)
- 3. Social sustainability: Income quintile ratio change 2010-2017 (%)







## What can I change to improve?



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MALTE LOHAN Orgalim Director General, Europe's Technology Industries

DataStories had the experience and expertise to show us the possibilities of deploying AI in a policy context, as we experimented with generating fresh forward-looking insights, forecasts and predictive models. The aim was to explore how socio-economic indicators are related to each other and to important industrial KPIs – for example understanding the impact of R&D investments on productivity. We look forward to building on this work as we continue to champion smarter policy.



**UWE COMBÜCHEN** 

Director General at CEEMET – European Employer organisation of the metal, engineering and technology-based industries

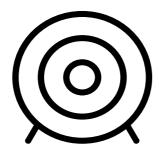
DataStories has tremendously helped Ceemet, the European tech employers. DataStories comprehend this highly complex matter and have the talent to communicate AI and the potential it holds in a transparent and understandable way. More people with the skills and the attitude of the CEO Katya Vladislavleva and the team would certainly help to increase trust in AI so it can fully unleash its human centric potential in a Europe, that has chosen to underscore the ethical approach to AI, and beyond.





## Four questions towards effective humancentric business management





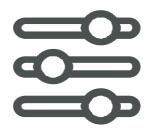
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How can I be sure?

95% of returns on Investment are less than two quarters



What should I change to achieve the targets?

How can I be sure?



What are exceptions to the rules?

Why is that? What are we missing?





DataStories Int.

## Facilitate data-driven culture with outcomedriven Al

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## **Stories + Sharing**

**AUGMENT BUSINESS USERS WITH EASY TO USE TOOLS** 

**AUGMENT DATA SCIENTISTS WITH PYTHON LIBRARIES** 

**ENABLE SHARING AND COLLABORATION** 

**ENABLE DEPLOYMENT AND MONITORING** 





# culture is collective conversations of your enterprise

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